

# Robson Forensic

Engineers, Architects, Scientists & Fire Investigators

## DONALD J. DECKER, CPP, CPM Police Practices and Procedures and Premise Security

### PROFESSIONAL EXPERIENCE

2008 to **Robson Forensic, Inc.**

present *Associate*

Provide technical investigations, analysis, reports, and testimony toward the resolution of disputes and litigation related to premises security matters and Police practices and procedures. Areas of expertise include security companies' and building owners' actions; event safety and security; identification of physical hazards and their remediation, use of force by security personnel; employment background and training of security personnel; security systems; CPTED analysis; and lighting. Broad experience with all types of buildings and sites, including:

- Parking lots and garages
- Clubs, restaurants, and bars
- Housing complexes
- Lodging and resort facilities
- Retail facilities
- Commercial and office buildings
- Stadiums, auditoriums, and theatres
- Industrial facilities
- Outdoor events and public gatherings
- Transit stations
- Workplace violence
- Crowd control

Police practices and procedures expertise includes the duties and responsibilities of patrol officers, supervisors, and departments. Expert analysis of actions related to:

- Use of force
- Pursuits
- Emergency vehicle operation
- Vehicle escorts and processions
- Manual traffic control
- Background and training
- Securing crime and accident scenes
- Treatment of prisoners

2008 to **Integrity Investigations, LLC**, East Millstone, NJ

2011 *Licensed Private Detective*

- Investigate automobile and property claims.
- Obtain written and/or recorded statements from insureds, claimants, and witnesses.
- Survey and/or photograph the loss location and other relevant items involved in a loss.
- Investigate fraud, liability, and coverage issues.
- Investigate applicant's backgrounds to ensure candidates met the requirements for employment.

2007 **New Jersey State Police**, West Trenton, NJ

*Applicant Investigator*

- Investigated applicants' backgrounds to ensure candidates met the criteria for employment with the New Jersey State Police.

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- Interviewed candidates, their references, and unbiased parties to evaluate the legitimacy of the candidates' applications.
- Analyzed and evaluated all investigative information and made recommendations of employment or denial.

1997 to 2007 **Travelers of New Jersey, Parsippany, NJ**  
*Technical Specialist Investigator*

2003-2007

- Investigated the largest, most complex, and most serious claims.
- Identified hazards and causation in liability claims.
- Utilized varying interviewing techniques of insureds, claimants, and/or witnesses to obtain the necessary information.
- Trained claim handlers on telephone interviewing techniques to obtain the necessary claim information as quickly and accurately as possible.

*Liability & PIP Investigator*

2001-2003

- Investigated automobile and homeowner claims for the company.
- Identified hazards and causation in liability claims.
- Uncovered fraudulent information and followed company procedures for referral to the Office of the Insurance Fraud Prosecutor.
- Trained claim handlers on varying issues confronted during the claim handling process.

*Supervisor: Special Investigations Unit*

1998-2001

- Directed and advised the daily operations for team of six investigators. Managed caseload and assisted in investigation and resolution of complex claims. Ensured compliance with established standards of performance and quality.
- Reviewed the claim files for all reported motor vehicle thefts. Made recommendations for further investigation by SIU or continuation of the claim handling process.
- Supervised investigators and prepared periodic employee appraisals. Counseled employees with recognized performance problems, created plan of action to address areas of improvement, and followed company guidelines for resolution.
- Initiated interactive on-site training program for all staff and developed curriculum with compliance officer. Created 12 courses with over 24 hours of classroom training time.
- Trained investigators, claim handlers, underwriters, and appraisers to present strong, unified offensive against fraud that resulted in significant savings yearly.

*Special Investigator*

1997-1998

- Investigated suspected fraudulent claims and/or fraudulent underwriting information involving the company.

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- Investigated motor vehicle and property theft claims.
- Applied and facilitated implementation of procedures to ensure resolution of a significant caseload of investigations.

1978 to 1996 **New Jersey State Police, West Trenton, NJ**  
*Sergeant*

1991-1996

- Supervised from six to fifteen Troopers in the performance of their assigned duties.
- Prepared yearly evaluations of Troopers and remediated any recognized deficiency in performance.
- Investigated complaints made against Troopers and followed established guidelines for remediation of the complaint.
- Supervised specialized team of Troopers whose responsibilities included the safety and security of VIPs, patrons, volunteers, and employees of various facilities and events.
- Identified and assessed physical hazards at locations and events. Implemented and/or supervised the remediation of the physical hazards.
- Evaluated security requirements to develop plans for security. Implemented plans for security at events including the inaugural celebration for Governor Christine Todd Whitman, the U.S. Open Golf Championship, events at Giants Stadium, and the Midland Run.
- Coordinated and worked with law enforcement entities and the Secret Service for security involving the President and Vice President of the United States.

*Trooper*

1978-1991

- Fairly enforced the laws, ordinances, administrative codes, rules, and regulations of the State of New Jersey.
- Member of specialized team of Troopers whose responsibilities included the safety and security of VIPs, patrons, volunteers, and employees of various facilities and events.
- Identified and assessed physical hazards at locations and events. Implemented and/or supervised the remediation of the physical hazards.
- Investigated and assisted in the investigation of incidents at varying public and private venues.
- Accessed data from various sources, including state and federal agencies.
- Gathered and analyzed evidence, documented findings of investigations to assist in preparation of cases for prosecution.
- Significant experience in providing sworn testimony in Superior and Municipal Courts.
- Trained Troopers, which had just graduated from the New Jersey State Police Academy, in general responsibilities and protocol of the New Jersey State Police.

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## **DONALD J. DECKER, CPP, CPM** **Police Practices and Procedures and Premise Security**

- Trained Troopers in the use of the Tracktest Fifth Wheel (instrument used to calibrate the accuracy of speedometers of State Police vehicles).
- Trained Troopers in the utilization of the Moving Radar used by the State Police.
- Investigated applicants' backgrounds to ensure candidates met the criteria for employment with the New Jersey State Police.
- Interviewed candidates, their references, and unbiased parties to evaluate the legitimacy of the candidates' applications.
- Analyzed and evaluated all investigative information and made recommendations of employment or denial.

1975 to **Wells Fargo Guard Services**, Lawrenceville, NJ  
1977 *Security Guard & Sergeant*

- Supervisor of five guards for 24 hour coverage at secured business site.
- Monitor incoming and outgoing vehicles, visitors, and personnel at business location.
- Inspect incoming and outgoing commercial vehicles.

## **PROFESSIONAL CREDENTIALS and CERTIFICATIONS**

Certified Protection Professional, ASIS International  
Certified in Patron Management, University of New Haven, Patron Management Institute  
Certified Security Guard Instructor, New Jersey  
Private Detective, New Jersey  
Certified Security Guard, New Jersey

## **EDUCATION**

B.S., Criminal Justice, Trenton State College (College of New Jersey)

### *Additional Training:*

Police Liability Seminar  
Certified Protection Professional Training and Education  
Certification in Patron Management Training and Education  
ASIS: Keeping Relevant with Today's Security Public and Private  
ASIS: How Secure is your Enterprise? A Risk-Based Approach  
Security Guard Instructor Certification Training  
John Reid Basic and Advanced Interviewing and Interrogation Techniques  
John Reid Investigating Use of Force Cases for Field Supervisors  
Security Guard Certification Training

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## **DONALD J. DECKER, CPP, CPM** **Police Practices and Procedures and Premise Security**

Servers and Managers Alcohol Responsibility Training (S.M.A.R.T.) Certified  
New Jersey Special Investigators Insurance Fraud Seminars  
New Jersey Vehicle Theft Investigators Insurance Fraud Seminars  
Accident Reconstruction and Investigation Courses  
Supervisory (Citigroup Management Training)  
Supervisory (Basic Police Supervision)  
Association of Certified Fraud Examiners Training

### **PROFESSIONAL MEMBERSHIPS**

American Society for Industrial Security (ASIS) International  
International Association of Auto Theft Investigators  
New Jersey Special Investigators Association  
New Jersey Vehicle Theft Investigators Association  
The Reid Institute

### **PUBLICATIONS**

“Security Personnel in Bars, Taverns and Nightclubs,” HospitalityLawyer.com,  
Operator and Labor & Employment Newsletters, April 2012  
“Hotel Security,” HospitalityLawyer.com, Loss Prevention & Risk Management  
Newsletter, October 2011  
“Parking Lot and Exterior Safety and Security,” HospitalityLawyer.com, In-House  
Counsel Newsletter, March 2011  
“Closed Circuit Television,” HospitalityLawyer.com for Best Western International,  
Inc., 2011 HELP Guide

### **INVITED SPEAKER**

Experts: From Retention to Trial, New York State Academy of Trial Lawyers,  
Manhattan, November, 2010  
Experts: From Retention to Trial, New York State Academy of Trial Lawyers, Long  
Island, November, 2010  
Forensic Expert Seminar, Cromwell, CT, October 2010  
Terrorism/Security, New London County Bar Association, June 2010  
Parking Lot and Exterior Safety and Security, Hospitality Law Conference, February  
2010